



MAKE MOMENTS MATTER

**Sparking Trust and Belonging Through the
Ripple Effects of Human Connection**

Chris Rollins
Founder & CEO | Ripple Effect Leadership

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RIPPLE EFFECT LEADERSHIP

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Disclosure

I do not have a vested interest in or affiliation with any corporate organization offering financial support or grant monies for this continuing education activity, or any affiliation with an organization whose philosophy could potentially bias my presentation (within the last 12 months).

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Presentation Objectives

1. Describe How Everyday Interactions Create a Ripple Effect that Contributes to Trust, Connection, and Meaningful Impact
2. Identify Barriers That Dim the Connection and Trust Within Teams and Relationships
3. Apply Ripple Effect Behaviors That Strengthen Collaboration, Support Belonging, and Celebrate the Unique Contributions of Individuals

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INVISIBLE FRICTION

**The quiet cost of human
disconnection**

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IF YOU REALLY KNEW ME,

You would know that...

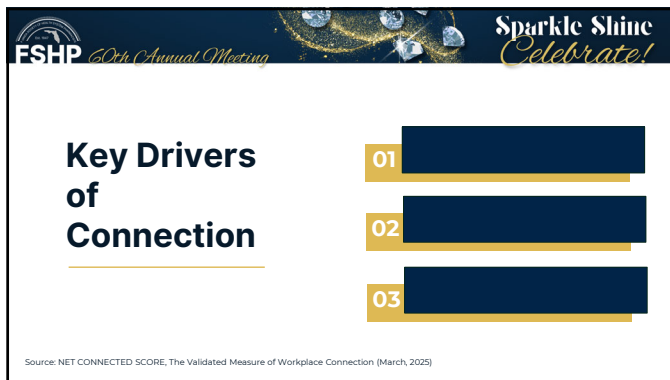
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FSHP 60th Annual Meeting Sparkle Shine Celebrate!

SILOED MINDSET	RIPPLE EFFECT MINDSET
• Make assumptions	• Seek the truth

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• Make assumptions	• Seek the truth
• Tackle presenting problem	• Explore root cause

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SILOED MINDSET	RIPPLE EFFECT MINDSET
• Make assumptions	• Seek the truth
• Tackle presenting problem	• Explore root cause
• Jump to conclusions	• Reserve judgment

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SILOED MINDSET	RIPPLE EFFECT MINDSET
• Make assumptions	• Seek the truth
• Tackle presenting problem	• Explore root cause
• Jump to conclusions	• Reserve judgment
• Emphasize limitations	• See the potential

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VULNERABILITY

HUMILITY THE RIPPLE EFFECT MINDSET KINDNESS

EMPATHY CURIOSITY

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**YOUR LEGACY LIVES IN THE
IMPACT YOU MAY NEVER SEE,
BUT SOMEONE ELSE WILL
NEVER FORGET.**

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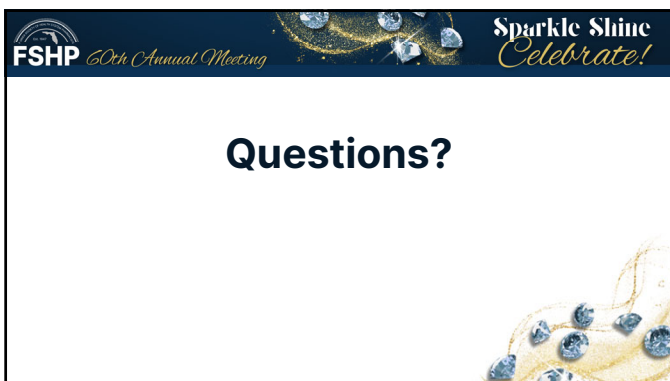
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