



## Your Association's Assessment Collection Partner.

Tinnelly Law Group is proud to provide its clients with comprehensive assessment collection services through the use of its affiliate:  
Alterra Assessment Recovery, LLC

### Attorney-Supervised, Effective and Efficient

Alterra was developed from the ground up with the input from dozens of association board members, management and collection professionals throughout the state. Our collection process, approach and advanced systems have been thoughtfully tailored to resolve assessment delinquencies efficiently and in a manner which best serves the interests of our clients and their members.

Alterra is keenly aware of the financial toll that assessment delinquencies can take on a community, as well as the frustration and worry that is associated with assessment collection. We are eager to secure recovery for your association with a level of service and efficiency that is second to none.

### Comprehensive Collection Services

The challenges faced by associations in the modern economic climate require a collection approach that aims to secure the best outcome for the association based on the unique circumstances of each delinquency. Alterra approaches each delinquency with this in mind. Every matter is carefully analyzed to ensure that the collection methods employed are the most appropriate for the given circumstance, and that no time or expense is wasted in securing recovery for our clients.

Alterra's collection services include:

- Delinquent assessment liens
- Non-judicial foreclosure
- Judicial foreclosure
- Lawsuits for money damages
- Payment plan creation and monitoring
- Bankruptcy review, monitoring
- Post judgment collection/enforcement
- Short-sale negotiation



## Industry Leading Systems: Paperless & Highly Automated

The success of any assessment collection firm depends in part on the systems utilized to ensure compliance with complex statutory requirements and to manage the collection process with complete efficiency. Alterra is driven by industry leading systems designed specifically for those purposes. Our highly automated, paperless platform gives our team real-time reporting and file related information so that no time or expense is wasted in securing recovery for our clients.

## Innovative Web Portals Provide Unrivaled Service & Efficiency

We want our clients and their management to be able to track the progress of their collection files. Our robust client portal, AlterraONLINE, provides 24/7 real-time status reports and related information regarding their association's pending collection files. Reports are highly customizable and can be configured to be automatically generated and sent to our clients whenever they desire.

**ALTERRA**ONLINE

Alterra strives to be both efficient and innovative in its approach to assessment collection. We have built a distinct Web site, [contactalterra.com](http://contactalterra.com), to streamline our communications with delinquent homeowners and to assist them in their efforts to bring their accounts current. It provides access to various information forms and payment processing portals in order to expedite the resolution of matters and get our clients paid.

contact**ALTERRA**.com

If your association is in need of assessment collection services, please request a proposal by emailing Ramona Acosta, our Director of Business Development, at [ramona@tinnellylaw.com](mailto:ramona@tinnellylaw.com).