



## TWM ROOFING INC COMPANY PROFILE

[www.RoofingSince1978.com](http://www.RoofingSince1978.com)

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### Introduction from TWM Founder, Tom Marshall:

“The key to TWM’s success stems from my dad’s simple advice: ‘Show up on time and do what you promise.’ Whether it’s large multi-year community projects, expansive commercial projects, single-family homes, or roof repairs, we show up and keep our word. When something goes wrong, we address it promptly. We focus on solutions and proactively manage to stay ahead of problems. Accountability is a foundational principle at TWM.”

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### Who is TWM Roofing Inc.?

- Established in 1987 by current owner, Tom Marshall - who has been roofing since 1978.
- TWM is serious about SAFETY and INSURANCE. We comply with Cal-OSHA safety standards and carry \$5,000,000 in General Liability insurance, a Pollution Policy that covers mold, and a Professional Liability policy.
- Member of University of California Riverside Executive Leadership Advisory Board since 2019.
- Member of Encinitas Business Exchange since 2015.
- City of Temecula’s exclusive roofing contractor, under contract since 2012. Responsible for all City roof systems.
- Preferred roofing contractor for Proponent in Brea, CA. (140,000 SF roof) and National Powersport in Poway, CA. (130,000 SF roof).
- Security Public Storage preferred roofing contractor throughout Southern California.
- Founder of Brother Benno’s Career Services Program, helping people in recovery improve their careers.
- Preferred roofer for over 42 HOAs, 80 Real Estate Agents, and 24 solar contractors in San Diego & Riverside Counties.
- Many satisfied HOAs and property managers going back over 30 years.
- Member of the Better Business Bureau with an A+ rating, never had a complaint filed.
- We provide full-time employment to over thirty highly skilled employees on TWM W2 payroll.
- Over 200 FIVE-star ratings on Yelp and Google with a 4.7-star rating.
- Over 20,000 leak repairs and over 5,000 new roofs installed in San Diego/Riverside County.
- Highly skilled technicians averaging over 15 years’ experience on each crew.
- Verifiable local references – check a recent job or a job over 20 years ago - we provide valid references.



- Repair/maintain over 3 million SF of commercial and multi-unit roof space in SD & Riverside County.
- Financially stable with low debt and no bankruptcies or litigation history.
- Fully insured: Worker compensation & \$5 million General Liability, mold, and professional liability insurance coverage.
- Exceptional safety record with permanent W2 employee

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**Certifications:**

- Certified Firestone TPO contractor
- Certified Holcim GACO Coating Contractor
- Certified Western Colloid Fluid Applied Coating Contractor
- Certified SureCoat Coating Contractor
- Certified (ASC) American Standard Coatings Premier Certified contractor
- Certified Ghemco Coating Contractor
- Certified Eagle & Boral Tile contractor
- Certified Carlisle/Mulehide TPO & Coating contractor
- Certified GAF Master Elite Company (only 2% of all roofing companies have this certification)
- Certified GAF Energy Solar Shingle Company (only a fraction of Master Elite companies are certified for Solar Shingles)
- Certified Owens Corning contractor
- Certified John Manville USA Contractor for 30 years
- Certified by Tile Roof Industry Alliance (TRI)
- Certified Government Contractor DUNS #0473436590
- SD County Building Dept. Certified for C-39 roof-related inspections

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**Commitment to Quality & Integrity:*****What we've NEVER done is as important as what we have done:***

- Never changed our name, except from TWM Roofing to TWM Roofing Inc. in 2002.
  - Never been in litigation with a customer or filed for bankruptcy.
  - Never had a COMPLAINT filed against us at the State Contractors Board or the BBB.
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